

## IAM North American Conference 2023

23 - 25 October – South Building, Metro Toronto Convention Centre, Canada



# Information for Delegates

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## IAM NORTH AMERICAN CHAPTER CONFERENCE 23 – 25 OCTOBER 2023

### Toronto, Canada

#### Welcome

Thank you for booking your place at the IAM North American Chapter Conference in Toronto, Canada. Below you will find all the details about the event. We look forward to seeing you.

The address for the venue is: South Building, Metro Convention Centre, South Building, 222 Bremner Boulevard, Toronto, Canada, Ontario. The Conference will be held on floor 700.

**NB: Accommodation is not included in your ticket price so please ensure you have booked this before you arrive.**

**Please wear your Conference Badge at all times** as entrance may be restricted both to sessions and other facilities such as food!

#### Conference Programme

The main Conference runs between 24 and 25 October 2023. Both days consist of plenary presentations with a number of parallel sessions which are delivered in a variety of formats to ensure that you are able to build a conference experience that best suits your tastes and needs.

On the 23 October there are two full-day workshops taking place. The courses run from 8am– 5pm and is not part of your booking for the conference. Should you want to book for this course you can do so by going to the following links:

[The Optimization Game – NA Conference Workshop](#)

[Utilizing Asset Management To Advance – NA Conference Workshop](#)

You can find the latest version of the conference schedule [here](#).

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## Wifi

Complimentary WiFi will be available 8am Monday until 5pm Wednesday and can be used anywhere within the conference area. This will be available when you arrive.

## Registration

Please register at the IAM Registration Desk at the top of the escalators.

You will be given your delegate badge that will give you access to the event and evening social events.

The Registration Desk will be open on Monday 23 October from 1pm until 5pm and will then open again on Tuesday at 8am and will remain open until 5:30pm. On Wednesday registration will open at 8am – 5pm.

## Dress Code

For the Conference, business casual is acceptable.

## Meals & Refreshments

### Workshops 23 October

**Breakfast is not included** in your workshop ticket. Refreshments will be available at the start of the workshop during the morning and afternoon break. Lunch will be provided for delegates.

### Conference 23, 24 and 25 October

### Monday Evening Drinks Reception

This is an inclusive, open to all event, starting at 5pm

Following the event, delegates are free to explore Toronto and enjoy the evening.

Dress code is business casual.

**Breakfast and Lunch 24 and 25 October** are included with your ticket. Tea & coffee will be served in the morning and afternoon breaks.

**Tuesday Gala Drinks Reception 24 October** This will be held in the pre-function area just outside room 701 starting at 6:15pm.

**Tuesday Gala Dinner & IAM North American Awards 24 October** is a more formal affair and business suits are requested although smart casual wear is acceptable, but no shorts or jeans are allowed. This event starts following the drinks reception at 7:00pm in room 701 with our evening keynote speaker Cameron Davis followed by dinner and IAM North American Awards.

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If you have any special dietary requirements, we hope that you have already informed us. However, if you have not done so, please contact [Events@theIAM.org](mailto:Events@theIAM.org) as quickly as possible so that we can make special arrangements. We will not be able to accommodate any specific requests on the day.

## Conference Workshops

On Tuesday starting 4:15pm there are three conference workshops that will run in parallel. These workshops are highly interactive and require audience participation. No pre-registration is required.

## Insurance

The Institute cannot accept any responsibility whatsoever for injury, damage or other difficulty which may arise during the Conference. Participants are therefore advised to ensure that their own insurance covers all appropriate eventualities.

## For further Information

There will be helpers on the Registration Desk who will be happy to help you.

In advance of the conference, for all queries related to the conference please email [Events@theIAM.org](mailto:Events@theIAM.org)

At the conference, please feel free to ask any of the IAM Staff questions about the program and arrangements; for any other queries, please come to our IAM Registration desk.

With thanks to the organizing committee and speaker committee who helped put the program together for the 2023 IAM North American Conference.

Committee: Bonnie Tam (Co-chair), Shiv Iyer (Co-chair), Carissa Vlahovich, Toby Kizner, James Jorgensen, Joe Mooney, Rob Corazzola, Vicky Diesel and Ursula Bryan.

Speaker Committee: Carissa Vlahovich, Tony McGrail, Justin Waples, Tom Smith, Nilmino Roberts, Boudewijn Neijens, Fonseca Llewellyn, Amy Lindblom, Toby Kizner, Ruth Wallsgrove, Derek Polson, Douglas Stevenson, Jim Dieter, John Robert MacKenzie, James Jorgensen, Eric Goforth and Rob Corazzola.